

**Grievance Redressal as per Regulation 31 of PFRDA( Redressal of Subscriber Grievance) Regulation, 2015:**

The details of Ombudsman appointed are available on the PFRDA website -[www.pfrda.org.in](http://www.pfrda.org.in).

At present, Shri Narendra Kumar Bhola has been appointed as the new Ombudsman in terms of the PFRDA (Redressal of Subscriber Grievance) Regulations, 2015.

Details of Ombudsman are as under:

**Shri Narendra Kumar Bhola**  
**Pension Fund Regulatory and Development Authority**  
**B-14/A, Chatrapati Shivaji Bhawan, Qutab Institutional Area, Katwaria Sarai,**  
**New Delhi-110016.**  
**Email Id: [ombudsman@pfrda.org.in](mailto:ombudsman@pfrda.org.in)**  
**Landline No: 011-26517507 Ext 188**

**Details of Grievance Redressal Officer & Chief Grievance Redressal Officer:**

**1. For UTI Pension Fund Limited- Pension Fund Managers**

Particulars	Grievance Redressal Officer	Chief Grievance Redressal Officer
Name	Mr. Abhijeet Chavan	Mr. Umesh Kumar Gupta
Designation	Company Secretary & Compliance Officer	Chief Executive Officer & Whole Time Director
Address	UTI Tower, Gn Block, Bandra Kurla Complex	UTI Tower, Gn Block, Bandra Kurla Complex
Contact No	022-68990 803	022-68990 849
Email	<a href="mailto:abhijeet.chavan@utipf.co.in">abhijeet.chavan@utipf.co.in</a>	<a href="mailto:Umesh.gupta@utipf.co.in">Umesh.gupta@utipf.co.in</a>

**2. For UTI Pension Fund Limited- Point of Presence**

Particulars	Grievance Redressal Officer	Chief Grievance Redressal Officer
Name	Ms. Akshata Wali	Mr. Shailesh Bendale
Designation	Assistant Manager (Operations – POP)	Head - PoP Operations
Address	First Floor, Unit No. 2, Block ‘B’, JVPD Scheme, Gulmohar Cross Road No. 9, Andheri (west), Mumbai – 400049.	First Floor, Unit No. 2, Block ‘B’, JVPD Scheme, Gulmohar Cross Road No. 9, Andheri (west), Mumbai – 400049.
Contact No	022-68990840	022-68990841
Email	<a href="mailto:Akshata.Wali@utipf.co.in">Akshata.Wali@utipf.co.in</a>	<a href="mailto:Shailesh.Bendale@utipf.co.in">Shailesh.Bendale@utipf.co.in</a>